

If you're only seeing older versions of web pages or webcams, it helps to refresh your browser doing a simple refresh (press the refresh button that often looks similar to this  $\r C$  or pressing F5). On occasion, that may not be sufficient. If you are still not seeing the latest version, you can force a cache refresh:

## **On Smart Phones**

- •Visit the website using your browser.
- •Turn airplane mode on.
- •Turn Wi-Fi off.
- •Return to your browser and do a refresh using the  $\circlearrowright$  button. (ignore the error message)
- •Turn airplane mode off.
- •Turn Wi-Fi on.
- •Do another refresh  ${}^{\circ}$  within your browser to view the latest version.

## **On Computers**

- •Visit the website using your browser.
- •Hold the shift key down while doing pressing the  $\ensuremath{\mathfrak{C}}$  button. Or
- •Hold the shift key down while pressing F5.